

How to Pair Your GRL Content Account with Your School's Canvas

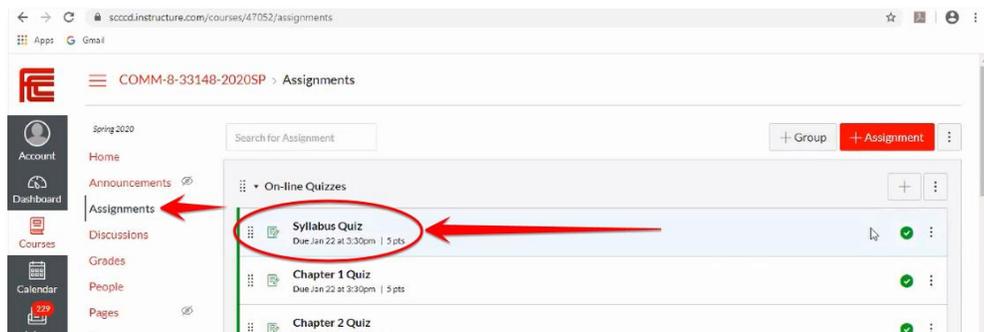
Before You Start:

- Log out of your school's Canvas.
- Log out of GRL Content if you are currently logged in.
- Open Chrome or Edge to do the pairing.
 - Make sure you are on the most recent version of your browser.
 - Safari or Firefox will not work – some of the default settings prevents Cookies from third parties, which is required for our system. Once you have paired your user account you may go back to using your preferred browser.

Account Pairing Instructions:

Note: You will only need to pair your once per course.

1. Log into **Canvas** and go into your class.
2. **Click** on one of the assignments listed on your **Assignments** page. This will launch you into GRL Content.
 - The assignment title in our example is 'Syllabus Quiz.' It will be different in your class.

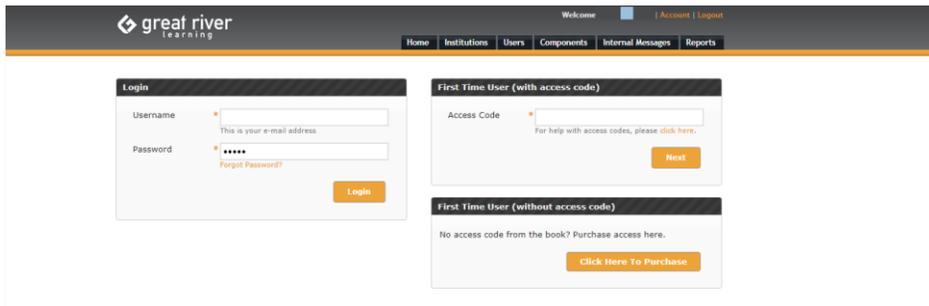


- **Click** the button to load the assignment in a new window. In this example, the button is called "Load Syllabus Quiz in a new window." Your assignment will be different.



3. You should now be in GRL Content.
 - If your Canvas email address *does match* your GRL Content email address, you will *not* need to provide your username & password to access the course in GRL Content.

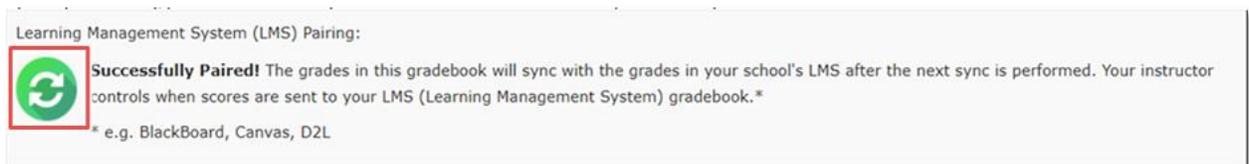
- If your Canvas email address *does not match* your GRL Content email address, you *will be prompted* to log in to GRL Content. After your first successful login, entering your credentials will no longer be required.
- If you have not signed into GRL Content yet for this course, you will need to enter your access code which was provided when you purchased your publication.
- If you do *not* have an access code, but have purchased the publication, you can contact GRL Technical Support for assistance. GRL Technical Support contact information is listed below.
- If you did not purchase the publication yet, you can do this by selecting the **Click Here to Purchase** button under the section **First Time User (without access code)**.
- If you received an error page and GRL Content did not launch, please follow the troubleshooting instructions below.



4. After you successfully log in to GRL Content from Canvas, click the button to **View this publication** to open the course.



5. Go to your class gradebook on GRL Content by clicking the **Grade Book** or **Progress Tracker** tab.
6. You can check your pairing status based on the image presented in the grade book.
 - If the image is green, the pairing is complete.



- If the image is yellow, please follow the troubleshooting instructions on the next page.

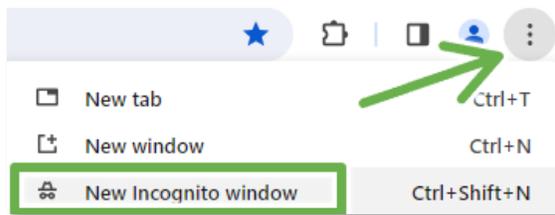


Troubleshooting the pairing between GRL Content and your school's Canvas.

ONLY follow these instructions if your CANVAS & GRL CONTENT user accounts did NOT pair!

For this step you should be using **Chrome** as your browser.

1. Log out of GRL Content and Canvas.
2. Launch Chrome into "Incognito" mode. To do this, click the 3 dots in the top right corner of your Chrome browser and select **New Incognito Window**.



3. In the new browser window, log into Canvas and go into your class.
4. Click the link to launch GRL Content again.
5. If you are still having issues, you can try using a different device (phone, laptop, tablet) if one is available to you. There may be an issue with your specific computer settings preventing you from pairing.
6. If you still **CANNOT** successfully pair your accounts, please contact the GRL Technical Support team immediately for assistance. The GRL Technical Support team is available 7 days a week for a wide range of hours.
 - By Phone: 1-800-344-9051
 - By Email: websupport@greatriverlearning.com
 - By Chat: <https://www.greatriverlearning.com/websupport>.